

## **Privacy policy – In Virtuo**

In order to meet the requirements of the new European regulation on the protection of personal data that came into effect on May 25, 2018, we have revised our privacy policy. Respect for confidentiality is a major concern at In Virtuo. Consequently, for patients who consult for psychological or professional services, In Virtuo respects the Code of Ethics of Psychologists from the Province of Quebec and therefore respects and promotes the confidentiality of the personal information of its patients. In addition, In Virtuo protects the identity of its patients and does not exchange any information about them, unless they have previously received their written authorization describing the information that can be exchanged (e.g. in the context of sharing records with other health professionals).

For its software, In Virtuo does not collect nor share, any personal information about users (e.g. patients, health professionals) immersed in its virtual environments (VE), including, but not limited to, identity the user, choice of VE, frequency of use of VE, behaviors and actions in the VE, tracking, or options used in the various configuration menus. In addition, In Virtuo protects the identity of its customers and does not share any information about its customer, unless explicitly agreed upon in a mutually signed document stating specifically which information can be shared (e.g., identity of the customer can be disclosed on In Virtuo's website or shared as a potential resource for referrals).

For its website, In Virtuo retrieves visitors' IP addresses only for statistical purposes. In addition, we only retrieve the name and email address of visitors who sends a request for information using our contact link (<http://invirtuo.com/contact/>). We use Google Analytics to track visitors' activity on the site and to compile statistics to better target regions where future promotional offers may be directed. The processing of the personal information collected is done solely by professionals from our team and the information is shared with No other party. We only retain personal data when we have a legal basis to do so (for example, signing a contract, expressing legitimate interest and request for quotation, and other legal obligations).

We implement measures to ensure the security of the site and thus protect your personal data from access by unauthorized third parties.